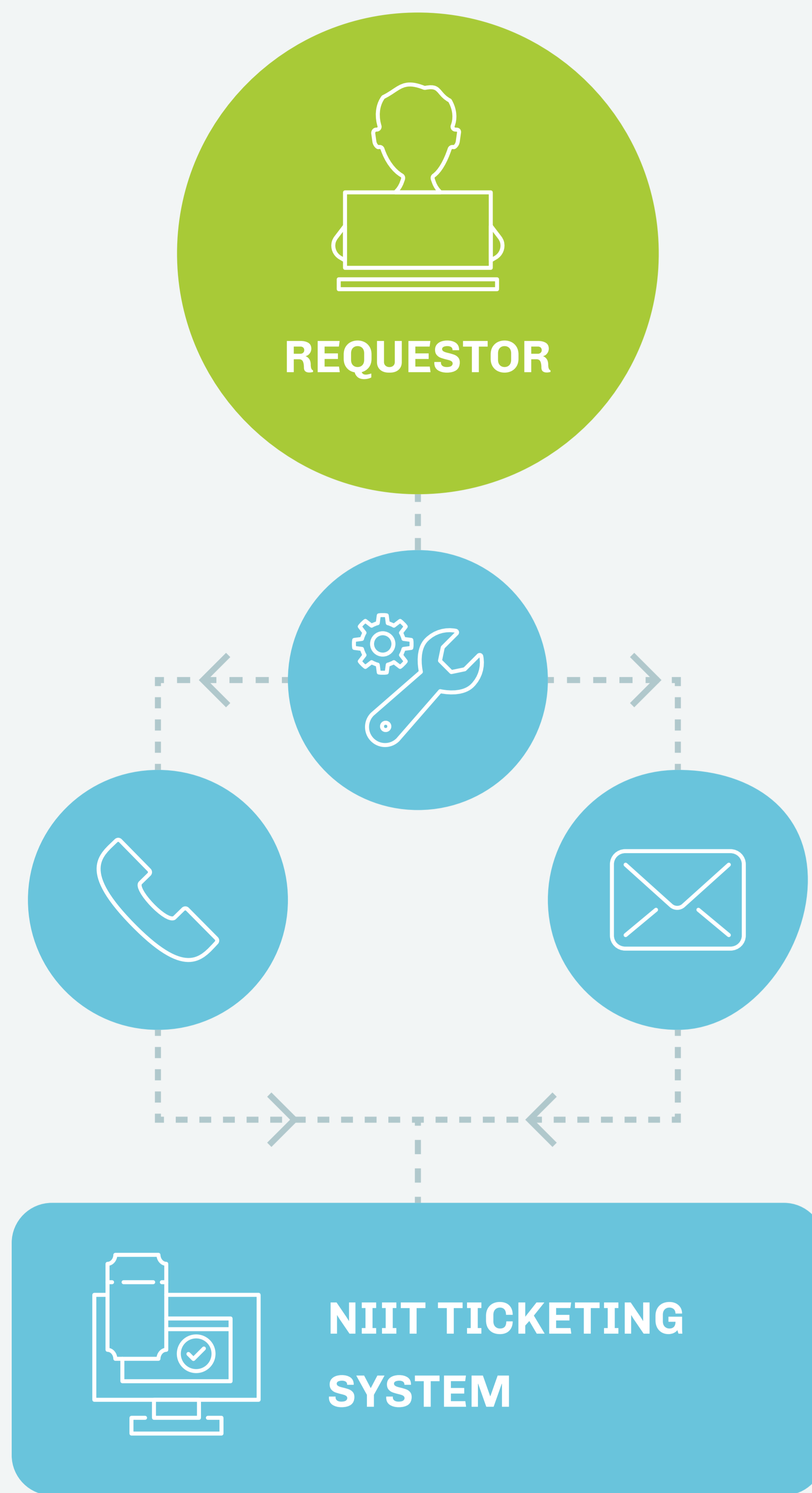
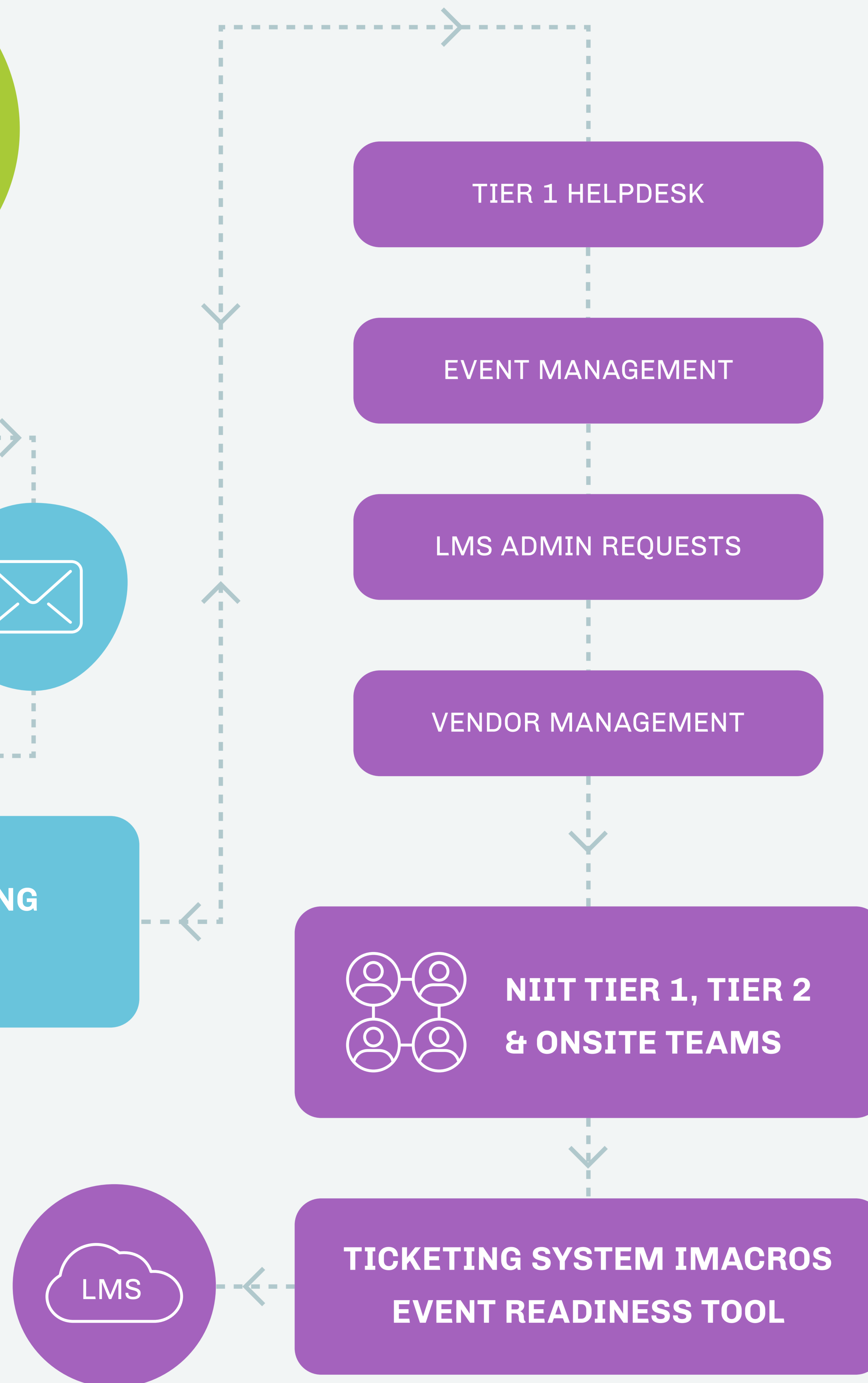


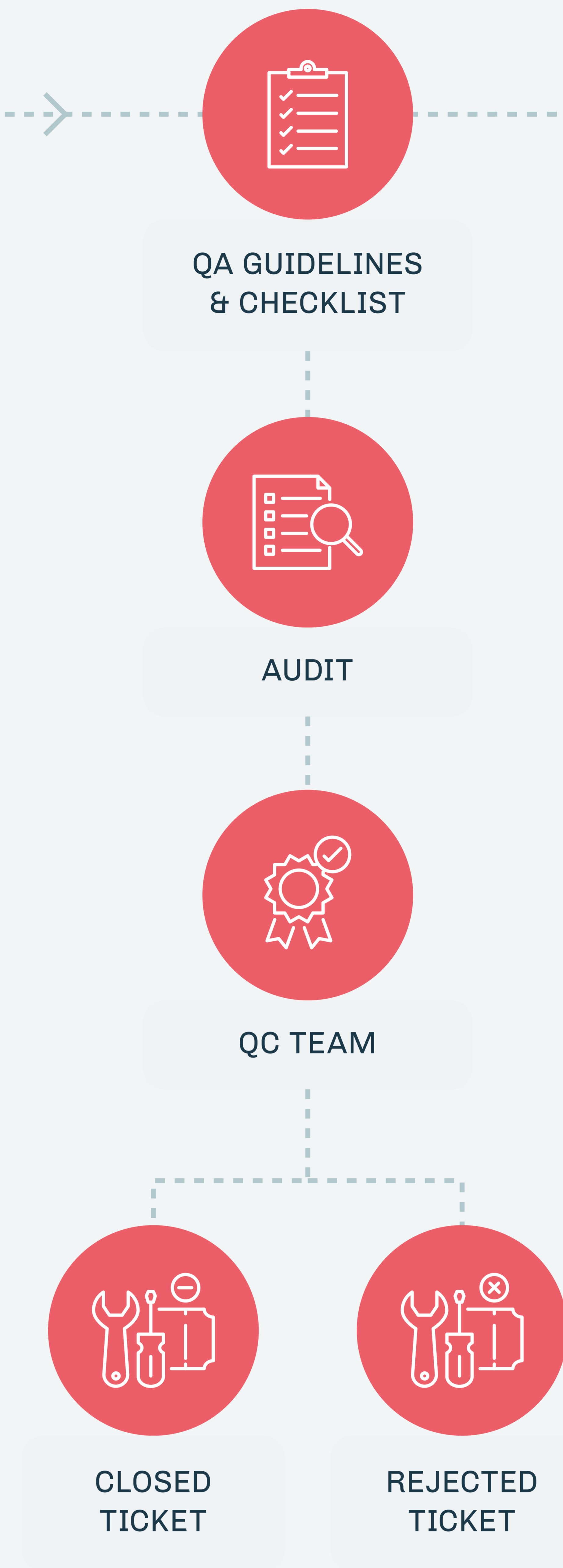
## REQUEST



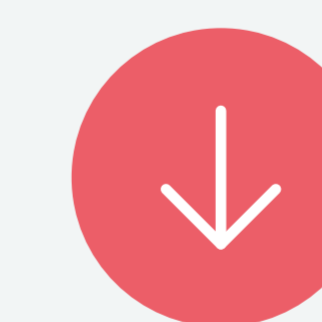
## REQUEST PROCESS WORKFLOW



## QA



## ANALYTICS



DATA COLLATION

ROOT CAUSE ANALYSIS/IMPROVEMENT

GOVERNANCE