

The Maintenance Window is a prescribed, preventive, and scheduled maintenance operation, planned in advance by NIIT technical personnel for the periodic maintenance of the operating system, networking devices, and servers. This activity ensures that all elements that can potentially cause disruption of services are proactively maintained.

## Maintenance activities include:

- > System patching
- > Operating system and database patches
- Network and storage system maintenance



Maintenance windows are scheduled every second Saturday of the month per the calendar below.

Time Zone (24 Hours)	ET (UTC-05:00)	UTC (UTC 0:00)	IST (UTC+05:30)
Date	Eastern Time (US & Canada)	Coordinated Universal Time (UK/GMT)	Indian Standard Time (India)
9 January, 2021	09 Jan 00:00 - 09 Jan 04:00	09 Jan 05:00 - 09 Jan 09:00	09 Jan 10:30 - 09 Jan 14:30
13 February, 2021	13 Feb 00:00 - 13 Feb 04:00	13 Feb 05:00 - 13 Feb 09:00	13 Feb 10:30 - 13 Feb 14:30
13 March, 2021	13 Mar 00:00 -13 Mar 04:00	13 Mar 05:00 -13 Mar 09:00	13 Mar 10:30 - 13 Mar 14:30
10 April, 2021	10 Apr 01:00 - 10 Apr 05:00	10 Apr 05:00 - 10 Apr 09:00	10 Apr 10:30 - 10 Apr 14:30
8 May, 2021	8 May 01:00 - 08 May 05:00	8 May 05:00 - 08 May 09:00	8 May 10:30 - 08 May 14:30
12 June, 2021	12 Jun 01:00 - 12 Jun 05:00	12 Jun 05:00 - 12 Jun 09:00	12 Jun 10:30 - 12 Jun 14:30
10 July, 2021	10 July 01:00 - 10 July 05:00	10 July 05:00 - 10 July 09:00	10 July 10:30 - 10 July 14:30
14 August, 2021	14 Aug 01:00 - 14 Aug 05:00	14 Aug 05:00 - 14 Aug 09:00	14 Aug 10:30 - 14 Aug 14:30
11 September, 2021	11 Sep 01:00 - 11 Sep 05:00	11 Sep 05:00 - 11 Sep 09:00	11 Sep 10:30 - 11 Sep 14:30
9 October, 2021	09 Oct 01:00 - 09 Oct 05:00	09 Oct 05:00 - 09 Oct 09:00	09 Oct 10:30 - 09 Oct 14:30
13 November, 2021	13 Nov 00:00 - 13 Nov 4:00	13 Nov 05:00 - 13 Nov 09:00	13 Nov 10:30 - 13 Nov 14:30
25 December, 2021	25 Dec 00:00 - 26 Dec 23:59	25 Dec 05:00 - 26 Dec 04:49	25 Dec 10:30 - 26 Dec 10:29

Note: This calendar is published to help our customers plan their operations.



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For questions or comments, please write to businessimpact@niit.com.